
What is Teladoc?

Simple. Teladoc provides members access to U.S. board-certified physicians who can resolve many medical issues via phone or online video consultations, 24/7/365, from wherever they are.

How it works

Step 1 Medical Record



The member completes their medical history when they set up their account.

Step 2 Contact Teladoc



The member logs into their account or calls Teladoc, 24/7/365, to request a phone or video consultation. **The Garry L. Johnson & Associates Unlimited Program has NO CO-PAY.**

Step 3 Talk with a Physician



A U.S. board-certified physician licensed in their state reviews their medical history and provides a consultation over the phone or through video, just like an in-person visit.

Step 4 Resolve the Issue



The physician recommends the right treatment for the member. If a prescription is necessary, it is sent to the member's pharmacy of choice.

Step 5 Continuity of Care



The physician documents the results of the consultation in the member's medical history. With the member's consent, this information is sent to their primary care physician.

Step 6 Complete Consultation



At the end of every call, the physician checks to make sure all questions are answered. A secure Message Center enables our physicians to send additional information to patient and the patient can ask follow-up questions for up to 72 hours.

+Teladoc member survey

What can Teladoc be used for?

Teladoc is a convenient alternative to urgent care or ER visits. U.S. board-certified physicians and pediatricians are available anytime, anywhere, and can resolve many medical issues.

Conditions treated



- Sore throat & stuffy nose
- Sinus problems
- Bronchitis
- Allergies
- Cold & flu symptoms
- Urinary tract infection
- Respiratory infection
- Pink eye
- Ear infection
- Pediatric care
- Dermatology
- [And more!](#)

A dark blue graphic of a medicine bottle with a white cap. The text 'Short-term Prescriptions' is written in white on the bottle. Below the title, there is a white horizontal line, followed by the text 'Teladoc physicians can prescribe medication for a wide range of conditions, when necessary.*'. At the bottom of the bottle, there is a faint, light blue graphic of two hands holding a pill.

Short-term Prescriptions

Teladoc physicians can prescribe medication for a wide range of conditions, when necessary.*

* Teladoc physicians do not prescribe substances controlled by the DEA, non-therapeutic, and/or certain other drugs which may be harmful because of their potential for abuse.

When it can be used

- | | |
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| <input checked="" type="checkbox"/> After normal office hours | <input checked="" type="checkbox"/> Non-emergency medical assistance |
| <input checked="" type="checkbox"/> On vacation or a business trip | <input checked="" type="checkbox"/> Lab results |
| <input checked="" type="checkbox"/> When a doctor is not available | <input checked="" type="checkbox"/> Pediatric care for any age |
| <input checked="" type="checkbox"/> Refill of recurring prescription (short term only) | <input checked="" type="checkbox"/> Explanation or second opinion |
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